

License Agreement for Cribl's LogStream Software

1. Agreement to use LogStream.

This agreement allows you to use the LogStream software and describes the contractual relationship between you and Cribl, Inc. arising from your use of LogStream. The laws of California govern this agreement.

YOU CAN USE LOGSTREAM ONLY IF YOU READ, UNDERSTAND, AND ACCEPT THIS AGREEMENT AND HAVE THE AUTHORITY TO ACCEPT THIS AGREEMENT. IF YOU ARE ACCEPTING THIS AGREEMENT ON BEHALF OF AN ORGANIZATION, YOU REPRESENT THAT YOU HAVE THE AUTHORITY TO DO SO.

You accept this agreement by signing the agreement or by downloading or using LogStream in any way. If you accept this agreement, you can use LogStream until either you or Cribl ends this agreement.

2. Cribl and LogStream.

Cribl owns LogStream and retains all rights related to all versions of LogStream, including all intellectual property rights related to Cribl and LogStream. LogStream versions include without limitation LogStream Free, LogStream One, LogStream Standard, LogStream Enterprise, and LogStream Cloud. LogStream is available at <http://www.cribl.io>. Cribl may provide LogStream to other customers and may provide software updates to LogStream from time to time at no cost to you. Certain additional updates with new features must be purchased from Cribl.

3. Your use of LogStream.

You can use a single instance of LogStream for the duration of this agreement. You can process up to 100 GB of data each day on a single instance of LogStream. You can also purchase additional features such as the ability to process more than additional data each day on a single instance of LogStream or to deploy on multiple instances of LogStream.

You can authorize other persons or organizations to use LogStream on your behalf, but you cannot process data using LogStream for anyone else or let anyone else use your access to LogStream to process data using LogStream for anyone else other than you. You are responsible for all use related to your access to LogStream.

You must follow all applicable laws, rules, regulations, contracts, and other legal requirements. You cannot download, deploy, or use LogStream in any way that violates any legal requirement or right of a third party. You cannot modify LogStream, create derivative works from LogStream, or reverse engineer any part of LogStream unless permitted by applicable law.

4. Data and confidentiality.

You own all your data, including data that you input into LogStream or process with LogStream. You are responsible for protecting your data from loss, alteration, and disclosure. You are responsible for protecting access to your data and for protecting any encryption keys or security credentials needed to access data encrypted by LogStream.

Cribl does not receive or control any data from LogStream except for data about the operation of LogStream itself. Such operational data does not include your data. Cribl may use and disclose operational data from LogStream to third parties for any purpose.

You and Cribl must take reasonable steps to protect each other's confidential information, including by following legal requirements and limiting access to the other party's confidential information. You and Cribl can only use each other's confidential information for purposes related to this agreement. After this agreement ends, you and Cribl must continue to protect each other's confidential information and must return or destroy any confidential information of the other party if requested by the other party.

You and Cribl may disclose each other's confidential information if required to do so by law.

5. No warranties and limited liability.

The only legal or equitable remedies to which each party are entitled are those that will satisfy our joint obligation to comply with this agreement or your obligation to pay for LogStream or any additional LogStream features you have purchased from Cribl.

IF A COURT FINDS THAT EITHER PARTY BREACHED THIS CONTRACT AND LOSSES WERE SUFFERED AS A RESULT OF THAT BREACH, THE BREACHING PARTY WILL COMPENSATE THE NON-BREACHING PARTY FOR SUCH LOSSES TO THE EXTENT ALLOWED BY THIS AGREEMENT. THE MAXIMUM CUMULATIVE LIABILITY UNDER ANY THEORY OF LIABILITY RELATED TO THIS AGREEMENT IS LIMITED TO THE TOTAL AMOUNT OF FEES YOU PAID TO CRIBL IN THE 12 MONTHS PRECEDING THE FIRST EVENT GIVING RISE TO THE LIABILITY UNLESS THE LIABILITY RELATES TO YOUR VIOLATION OF CRIBL'S INTELLECTUAL PROPERTY RIGHTS.

CRIBL PROVIDES LOGSTREAM "AS IS" AND YOU ASSUME THE ENTIRE RISK OF USING LOGSTREAM. CRIBL IS NOT RESPONSIBLE FOR YOUR USE OF LOGSTREAM OR ANY CONSEQUENCES TO YOU OR ANYONE ELSE THAT MAY OCCUR RELATED TO YOUR USE OF LOGSTREAM OR THE RELIANCE ON DATA PROCESSED BY LOGSTREAM.

CRIBL MAKES NO EXPRESS OR IMPLIED WARRANTIES OR REPRESENTATIONS RELATED TO LOGSTREAM, INCLUDING WITHOUT LIMITATION WARRANTIES OR REPRESENTATIONS OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE OR REQUIREMENT, TITLE, QUALITY, ACCURACY, RELIABILITY, AND NON-INFRINGEMENT.

YOU AND CRIBL ARE NOT LIABLE TO EACH OTHER RELATED TO YOUR USE OF LOGSTREAM FOR ANY INDIRECT, CONSEQUENTIAL, PUNITIVE, INCIDENTAL, OR EXEMPLARY DAMAGES.

YOU AND CRIBL ARE NOT LIABLE TO EACH OTHER RELATED TO YOUR USE OF LOGSTREAM FOR ANY LOSS OF REVENUE, LOSS OF PROFITS, LOSS OF DATA, EQUIPMENT REPLACEMENT COSTS, DATA REPLACEMENT COSTS, OR OPERATING COSTS.

YOU AND CRIBL ARE NOT LIABLE TO EACH OTHER IF IT BECOMES IMPOSSIBLE TO COMPLY WITH THIS AGREEMENT, BUT EACH OF US MUST USE REASONABLE EFFORTS TO TRY TO MITIGATE SUCH ISSUES.

This agreement does not create any employment, partnership, joint venture, or other agency relationship between you and Cribl. This agreement only acts to benefit you and Cribl; it does not act to benefit any third party.

6. Ending the agreement.

You and Cribl can end the agreement at any time for any reason by providing written notice to the other party. If the agreement ends, you must pay, within thirty days from the date the agreement ended, any unpaid balance owed to Cribl related to your use of LogStream less the balance attributable to the unused remainder of the contract term. Cribl will refund prior payments attributable to the unused remainder of the contract term.

7. Notices.

You must send all notices related to this agreement in writing to notice@cribl.io. Cribl must send all notices related to this agreement in writing to the email address you used to accept this agreement. You and Cribl agree that notices sent pursuant to this agreement are legally sufficient for all purposes.

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